

**Section 3: Services Investment Survey:**

**Q1. Compared with last year your investment  
This year will...**

- + increase
- = remain unchanged
- decrease

**Q2. Compared with this year your investment  
Next year will...**

- + increase
- = remain unchanged
- decrease

**Q3. Structure of the investment:** Investment carried out this year and planned investment for next year is, or will be, of the following kind (choose the appropriate category or categories):

	for this year	for next year
Replacement of worn-out buildings, equipment and IT		
Extension of capacity for existing or new products/services		
Investment designed to streamline processes		
Other investment objectives (regulatory, obligations, safety, etc.)		

**Q4. What main factors are stimulating your investment?**

	for this year	for next year
Demand		
Financial Conditions		
Technical factors		
Other factors		